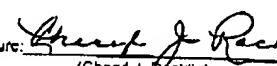


I hereby certify that this correspondence is being transmitted via facsimile to Commissioner for Patents, Attn: Refunds at (703) 308-6778, on the date shown below.

Dated: March 22, 2005

Signature: 
(Cheryl J. Recklin)

Docket No.: 71189-1337
(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:
Bissell Homecare, Inc.

Application No.: 09/911,228

Filed: August 2, 2004

For: Extraction cleaning with heating

Attn: Refunds
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

REQUEST FOR REFUND (IMPROPER CHARGE OF DEPOSIT ACCOUNT)

I. REFUND REQUEST

This is a request for a refund, with respect to the charge to Deposit Account 18-0013, shown on the Deposit Account Statement dated 10-29-04 for the above-identified

- application.
 patent.

(check the following, if desired, and supply copy of statement)

- A copy of the monthly statement, in which the error referred to occurs, accompanies this request.

II. FEES CHARGED FOR WHICH REFUND REQUESTED

	AMOUNT OF REFUND REQUESTED
<input type="checkbox"/> Filing fee	
<input type="checkbox"/> Surcharge for filing the basic filing fee on a date later than the filing date of the application (37 C.F.R. section 1.16(e))	
	<i>and/or</i>
<input type="checkbox"/> Surcharge for filing the oath or declaration on a date later than the filing date of the application (37 C.F.R. section 1.16(e))	

(Request for Refund (Improper Charge of Deposit Account)--page 1 of 2)

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[]	Extension of term (2)	
[]	first month	
[]	second month	
[]	third month	
[]	fourth month	
[]	fifth month	
[]	Excess claims	
[]	Issue fee	
[]	Petition fee	
[]	Patent maintenance fee	
[]	first maintenance fee	
[]	second maintenance fee	
[]	third maintenance fee	
[]	Patent maintenance fee surcharge	
[x]	Other additional claims _____	250.00
	additional claims _____	800.00
TOTAL REFUND REQUESTED		<u>1,050.00</u>

III. EXPLANATION OF WHY CONTESTED CHARGE IS IN ERROR

This is not our client. It belongs to McGarry-Bair and was charged to us in error.

IV. MANNER OF REFUND

Please make refund by

- [x] crediting Account No. 18-0013.
[] refunding payment.

Dated: March 22, 2005

Reg. No. 36,018

Tel. No. (248) 594-0633

Customer No. 010291


SIGNATURE OF PRACTITIONER
Michael B. Stewart
Rader, Fishman & Grauer PLLC
39533 Woodward Ave., Suite 140
Bloomfield Hills, MI 48304

(Request for Refund (Improper Charge of Deposit Account)--page 2 of 2)

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UNITED STATES PATENT AND TRADEMARK OFFICE

Commissioner for Patents
 United States Patent and Trademark Office
 P.O. Box 1450
 Alexandria, VA 22313-1450
www.uspto.gov

MONTHLY STATEMENT
OF DEPOSIT ACCOUNT

To replenish your deposit account, detach and return top portion with your check. Make check payable to Director of Patents & Trademarks.

RADER FISHMAN & GRAUER
 ACCOUNTING DEPT.
 39533 WOODWARD AVENUE
 SUITE 140
 BLOOMFIELD HILLS MI 48304

FINA

Account No.
180013
Date
1-31-05
Page
1

PLEASE SEND REMITTANCES TO:
 U. S. Patent and Trademark Office
 P.O. Box 70541
 Chicago, IL 60673

DATE POSTED		CONTROL NO.	DESCRIPTION (Serial, Patent, TM, Order)	DOCKET NO.	FEES CODE	CHARGES/ CREDITS	BALANCE	
MO.	DAY	YR.						
1	3	05	21	PAYMENT	9203	-50000.00	117646.51	
1	3	05	32	10519026	1631	300.00	117346.51	
1	3	05	33	10519026	1632	500.00	116846.51	
1	3	05	34	10519026	1633	200.00	116646.51	
1	3	05	86	10322637	NAN-0215	450.00	116196.51	
1	3	05	117	10959141	SON-3106	1051	130.00	116066.51
1	3	05	127	10944911	SON-3099	1051	130.00	115936.51
1	3	05	136	78163030	65337-0147	7004	150.00	115786.51
1	3	05	223	10940754	COS-0055	8021	40.00	115746.51
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1	3	05	354	10518358	OKA-0222	8021	40.00	113456.51
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1	4	05	39	10311853	SON-2381	1252	450.00	110871.51
1	4	05	42	09737301	GEN166	1201	400.00	110471.51
1	4	05	43	09737301	GEN166	1202	1250.00	109221.51
1	4	05	83	5228661	65402-0003	1553	3800.00	105421.51
1	4	05	115	10959141	SON-3106	8021	40.00	105381.51
1	4	05	116	10944911	SON-3099	8021	40.00	105341.51
1	4	05	134	09748188	P107424-0001	1801	790.00	104551.51
1	4	05	139	11016160	65857-0141	8021	40.00	104511.51
1	4	05	205	10952767	SON-3104	1051	130.00	104381.51
1	4	05	206	10970649	SON-3133	1051	130.00	104251.51
1	4	05	207	10963563	SON-3109	1051	130.00	104121.51
1	4	05	293	430997	66282-0052	8508	50.00	104071.51
1	4	05	387	1871716	65472-0014	7205	100.00	103971.51
1	4	05	388	1871716	65472-0014	7201	400.00	103571.51
1	5	05	2	10355065	SON-2583	1202	18.00	103553.51
1	5	05	2	09911228	71189-1337	1202	250.00	103303.51
1	5	05	3	10355065	SON-2583	1201	88.00	103215.51
1	5	05	3	09911228	71189-1337	1201	800.00	102415.51
1	5	05	12	10257147	KSM-0209	1201	200.00	102215.51
1	5	05	25	11024768	UDK-0031	1011	300.00	101915.51
AN AMOUNT SUFFICIENT TO COVER ALL SERVICES REQUESTED MUST ALWAYS BE ON DEPOSIT				OPENING BALANCE	TOTAL CHARGES	TOTAL CREDITS	CLOSING BALANCE	
1S020B (6/2004)								

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To: USPTO Customer Service Help Desk**From:** Diane Curry**Fax:** (703) 308-5077**Pages:** 22 + Coversheet**Phone:** (703) 305-4229**Date:** June 21, 2005**Re:** Refund Request Status**cc:**

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Dear Sir/Madam,

Please help. The attached copies of refund requests were never acknowledged. Please reply with the status of each. Thank you in advance.

Diane L. Curry
Billing Coordinator

Direct (248) 594-0623
Email dlc@raderfishman.com
Fax (248) 594-0610

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Bloomfield Hills Washington, D.C. Salt Lake City Tokyo

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PLLC

To: USPTO - Refunds**From:** Michael B. Stewart, Esq./Cheryl Racklin**Fax:** (703) 308-6778**Pages:** FIVE (5) + Coversheet**Phone:****Date:** March 22, 2005**Re:** OUR REF: 71189-1337

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Thank you.

• Comments:

Attached please find the Request for Refund (Improper Charge of Deposit Account) and associated documents. If you have any questions or comments, please contact us.

Cheryl J. Racklin
Phone (248) 594-0609
Fax (248) 594-0610

R0273433.DOC

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Bloomfield Hills Washington, D.C. Salt Lake City Tokyo

DEC-22-2004 15:26

McGarry Bair PC

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CENTRAL FAX CENTER
DEC 23 2004

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Gary A. Kasper and David E. McDowell
For: EXTRACTION CLEANING WITH HEATING
Serial No.: 09/911,228 Examiner: Terrance R. Till
Filed: 07/23/2001 Group Art Unit: 1744
Atty. Docket: 71189-1337 Confirmation No: 4771

CERTIFICATE OF MAILING/TRANSMISSION (37 CFR 1.8(p))

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deposited with the United States Postal Service with sufficient postage on first class mail, in an envelope addressed to the Commissioner for Patents,
PO Box 1450, Alexandria, VA 22313-1450.

transmitted by facsimile to the Patent and Trademark Office to Examiner Terrance R. Till at (703) 305-5000.

Christine M. Judge
Signature
Christine M. Judge
Type or print name of person certifying

Date: 12/22/04

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Sir:

AMENDMENT AND RESPONSE TO OFFICE ACTION

In response to the office action mailed September 24, 2004, kindly amend the above-identified application as follows:

Amendments to the Claims appear in the complete listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 12 of this paper.

Adjustment Date: 08/01/2005 SDIRETA1
01/05/2005 NLAURENC 00000002 180013 09911228
01 FC:1202 250.00 CR
02 FC:1201 800.00 CR

01/05/2005 NLAURENC 00000002 180013 09911228